



- Position:** **Event Volunteer**
- Department:** Volunteer Services/ Education
- Staff Liaison:** Stacey Luhring
- Position Summary:** Volunteers work event activity stations, provide customer service, and assist in set up/ break down of PDZA and Zoo Society hosted events.
- Events include:
- Zoo-wide celebrations such as Earth Day, Zoo Boo, Animal Days and Career Day
 - Zoo Society Events including Zoobilee, Zoolights opening and donor appreciation events
 - PDZA hosted conferences, meetings, or events
- Responsibilities:**
- Talk with guests on behalf of the Point Defiance Zoo & Aquarium.
 - Provide excellent customer service to guests
 - Work activity stations for guests to develop a greater understanding of animals, conservation, and the environment
 - Answer questions or direct guests to appropriate resources (i.e. Front Gate, Membership, comment cards, Gift Shop)
- Qualifications:**
- Minimum of 18 years of age
 - Able and willing to talk with guests in a positive manner
 - Exhibit strong verbal communication skills
 - Ability to take verbal and written direction well
 - Ability to work independently
- Training:**
- Zoo orientation
 - Day of event training
- Time Commitment:**
- Minimum of 12 hours per year and 1 event per quarter
 - Commitment of 1 year.